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## **Business Process Change: A Guide for Business Managers and ...**

The second edition of this handbook has been significantly revised and extended. Each chapter has been updated to reflect the most current developments. This includes in particular new technologies such as in-memory data and process management, social media and networks.

## **Handbook on Business Process Management 2 | SpringerLink**

The sub-title is "A guide for business process managers and BPM and Six-sigma professionals" gives a clue to the changes in the four years since original edition. Interest in business process management and the popularity of implementation techniques such as Six-sigma and Lean, have increased markedly in the time-period and the new edition puts these practices into

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context of a wider business-change programme.

2nd Second Edition By Harmon Paul Business

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This second edition includes extended and completely revised chapters on process identification, process discovery, qualitative process analysis, process redesign, process automation and process monitoring.

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